

Reverie Mattress Return Option

At Reverie, we back our beds with the Reverie 365 Promise, which includes unlimited customer service during the first year and a product concierge, making us feel confident we can ensure your satisfaction. Therefore, we do not normally accept returns.

However, we realize some customers may want even more peace of mind. That's why we offer the Reverie Mattress Return Option, which allows you to return your Reverie Dream Supreme™ mattress within the first year of your delivery date for \$99 plus a 25% removal fee.

Here's how it works:

- Buy any Dream Supreme mattress or sleep system directly from us by phone.
- Purchase the Reverie Mattress Return Option for \$99 at the same time as your mattress or sleep system.
- We will deliver and set up your mattress with our Free White Glove Delivery.
- Sleep on your new mattress for at least 30 nights, as it sometimes takes the body time to properly adjust to a new mattress. If you have any concerns, give us a call and we'll do our best to fine-tune your configuration.
- If, after sleeping on your mattress for at least 30 nights, you decide within the first year of your delivery date that the mattress is not right for you, simply contact us.
- We'll then come to your home and take the mattress away. Once we confirm the pickup has been made, a refund will be processed, subject to a removal fee of 25% of the pre-tax purchase price.
- Note that the Reverie Mattress Return Option applies only to Reverie Dream Supreme I and Dream Supreme II mattresses regardless of whether the mattress is purchased alone or as part of a sleep system. Power beds/adjustable bases, linens, pillows, mattress protectors, and any other item purchased as part of a sleep system cannot be returned.
- The Reverie Mattress Return Option applies to the purchase of a single mattress or sleep system.