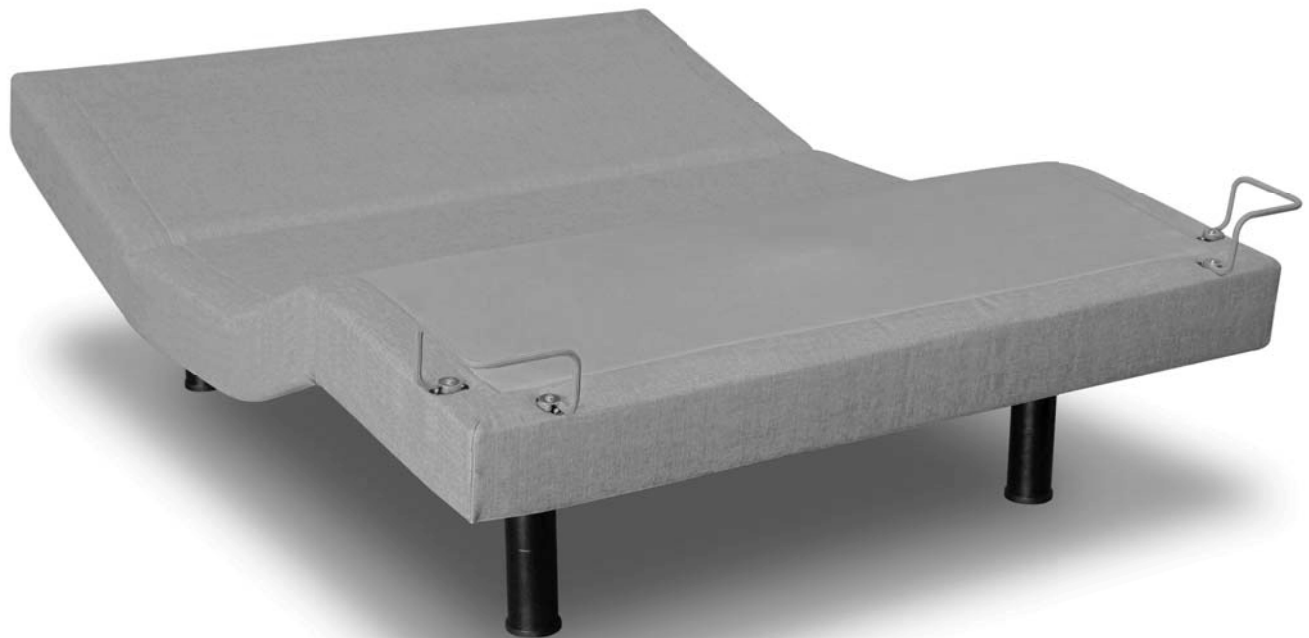


# purple<sup>®</sup>

## Purple Powerbase

### Owner's Manual and Reference Guide



PERFORMANCE BY

 **Reverie<sup>®</sup>**



## **Congratulations on your Purple Powerbase**

This manual has just about everything you need to know about your new Purple Powerbase. If you need anything else, there is contact information for you throughout this manual. You may notice as you read that all the customer service and warranty information refers you to Reverie®. Here's why:

Purple has contracted with Reverie to administer post-sale service and support for the Purple Powerbase. Reverie has a nationwide network of service experts with years of experience and a high level of expertise in adjustable bed foundations. We are confident that partnering with Reverie and utilizing their expertise is the best way to provide you with a great service experience, should you need assistance with your Purple Powerbase.

***Thank you for choosing Purple !***

**CUSTOMER SERVICE: 800-973-8374**  
**CUSTOMERSERVICE@REVERIE.COM**



## Purple Powerbase

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***Warranty Information: Please see the warranty that came with your product.***



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# Safety Precautions

## SAFETY PRECAUTIONS

**WARNING! IMPORTANT SAFETY INSTRUCTIONS.  
PLEASE READ THESE INSTRUCTIONS  
THOROUGHLY BEFORE USING THIS PRODUCT.  
SAVE THESE INSTRUCTIONS!**

When using an electrical furnishing basic precautions should always be followed, including the following:

**READ ALL INSTRUCTIONS BEFORE USING (THIS FURNISHING)**

**DANGER:** To reduce the risk of electric shock:

Always unplug this furnishing from the electrical outlet before cleaning.

**WARNING:**

To reduce the risk of burns, fire, electric shock, or injury to persons:

- Unplug from outlet before putting on or taking off parts.
- Close supervision is necessary when this furnishing is used by or near children, invalids or disabled persons.
- Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- Never operate this furnishing if it has a damaged cord or plug, or if it is not working properly, dropped or damaged, or dropped into the water. Return the furnishing to a service center for examination and repair.
- Keep the cord away from heated surfaces.
- Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the off position, then remove plug from outlet.

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# Safety Precautions

## **WARNING:** Risk of Injury:

Keep children away from extended foot support (or other similar parts).

## **WARNING:** Risk of electric shock:

Connect this furnishing to a properly grounded outlet only.  
See Grounding instructions.

### GROUNDING INSTRUCTIONS:

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

## **DANGER:**

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded.

Do not modify the plug provided with the product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.

## **SAVE THESE INSTRUCTIONS!**

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# Safety Precautions

This product is for use on a standard 120-volt circuit, and has a grounding plug that looks like the plug illustrated in photo A (see Figure). A temporary adapter that looks like the adapter illustrated in photo B and C can be used to connect this plug to a 2-pole receptacle as shown in photo B if a properly grounded outlet is not available. The temporary adapter should be used only until a properly grounded outlet (photo A) can be installed by a qualified electrician. The green colored rigid ear, lug or the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by a metal screw.

This product is for use on a circuit having a standard rating of 120 volts and is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

*Unauthorized modifications could void the electrical portion of your warranty.* Failure to use a properly grounded outlet for this product or modification of the plug will compromise this important grounding safety feature and may result in electrical shock, electrical fire, or faulty operation of the product.



FOR BEST RESULTS, YOUR **POWER BASE** SHOULD BE PLUGGED INTO A SURGE PROTECTOR (not included).

## WARRANTY PRECAUTION:

Do not open control box, motors or wireless remote controls (with the exception of the battery compartment if equipped). The warranty is void if these units are tampered with. Any repair or replacement of **power base** parts must be performed by an authorized technician.

## IN-HOME USE AND HOSPITAL DISCLAIMER:

Your **power base** is strictly designed for in-home use only. It is NOT designed for hospital use and is NOT designed to meet hospital standards. Do not use this base with TENT TYPE oxygen therapy equipment or near explosive gases.

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# Safety Precautions

## **WARNING!**

DO NOT USE NEAR PEOPLE USING OR WEARING MEDICAL DEVICES. FOR HOUSEHOLD / RESIDENTIAL USE ONLY. DO NOT USE OUTDOORS.

This product conforms to UL STD 962

### **IMPORTANT SAFETY FEATURES:**

Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.

If there is an overload weight condition on the head or foot mechanism, the control unit will automatically stop all functions. Once the excess weight is removed the control unit will automatically allow all functions to resume operation after 30 seconds.

As with any product that produces a vibrating motion, it is possible that some pacemakers may interpret this motion as a false sense of movement and/or exercise. This may or may not affect your pacemaker. If you have any concerns, please consult your physician. For more information please contact customer service by calling **800-973-8374**.

### **USER-SERVICEABLE PARTS:**

This product is specifically designed to have no maintenance by you, the user. Therefore, you are encouraged not to open any motors, alter the wiring, adjust, modify or change the structure of the product, as it will void the warranty.

### **POWER RATINGS:**

**INPUT: AC 120V - 60Hz, 1Amp**

**OUTPUT: DC 24V-3A**

The input transformer voltage is AC120V (1.5 Amp) 60HZ, and the output voltage is DC24V (3Amp). When there is a short-circuit, a fuse on the transformer will be blown in order to protect the electrical equipment (Fuse: 1.5A). Should the above situation occur, the customer should seek professional assistance by calling a licensed electrician or by contacting customer service at **800-973-8374**.

**WARNING:** DO NOT USE RECHARGEABLE BATTERIES IN THE CONTROL BOX OR POWER SUPPLY FOR THE EMERGENCY POWER DOWN FEATURE.

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# Safety Precautions

## SMALL CHILDREN AND PETS WARNING:

After your **Power Base** has been unboxed, immediately dispose of packaging as it can smother small children and pets. To avoid injury, children and pets should not be allowed to play on or under the power base.

Children should not operate this product without adult supervision. Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.

## SAVE THESE INSTRUCTIONS:

Your Power Base has been designed to provide you with the reliable operation and durability you expect. This product has been inspected and tested prior to shipment.

### **RADIO FREQUENCY IS 433.92 MHZ**

#### **FCC COMPLIANCE**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void the user's authority to operate the device.

## PRODUCT RATINGS

The lift motor in your **Power Base** is NOT designed for continuous use. Reliable operation and full life expectancy will be attained as long as the lift motor does not operate more than two (2) minutes over an eighteen (18) minute period, or approximately 10% duty cycle. Any attempt to circumvent or exceed this rating will shorten the life expectancy of this product and may void the warranty. The recommended weight restrictions for your **Power Base** is up to 850 lbs. total weight, including people and the mattress for all sizes of power bases. Lift speed will vary due to weight and mattress configuration, as well as the mattress type. The weight must be evenly distributed across the **power base**. This Product is not designed to support or lift 850 lbs of total in the head or foot sections of your power base alone, or in any unevenly weight distributed fashion. Some mattresses are not designed for **Power Bases** because they do not bend or flex well when adjusted. When using such a mattress with your Power Base the weight limits set forth herein do not apply, as the bending of the mattress requires significant force and puts significant strain on the motors and the Power Base itself.

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# Safety Precautions

**Note:** Exceeding the recommended weight restrictions could damage your power base and void your warranty and using a mattress on top of your power base that is not designed for adjustability may also void your warranty.

For best performance, you should enter and exit the Power Base while it is in the flat or fully lowered position.

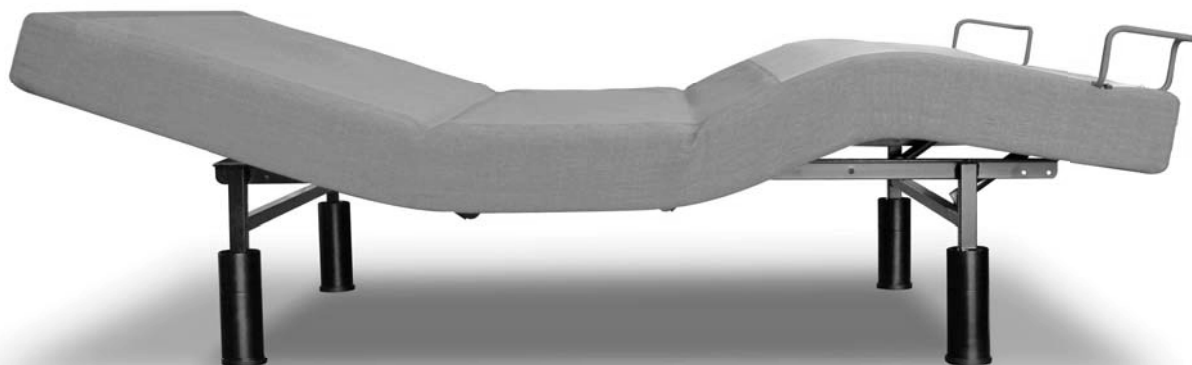
**DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION.**

## **INTENDED USAGE**

The electric power base should be installed with the head board brackets and/or the head of the frame positioned close to a wall.

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# Parts List for Purple Powerbase

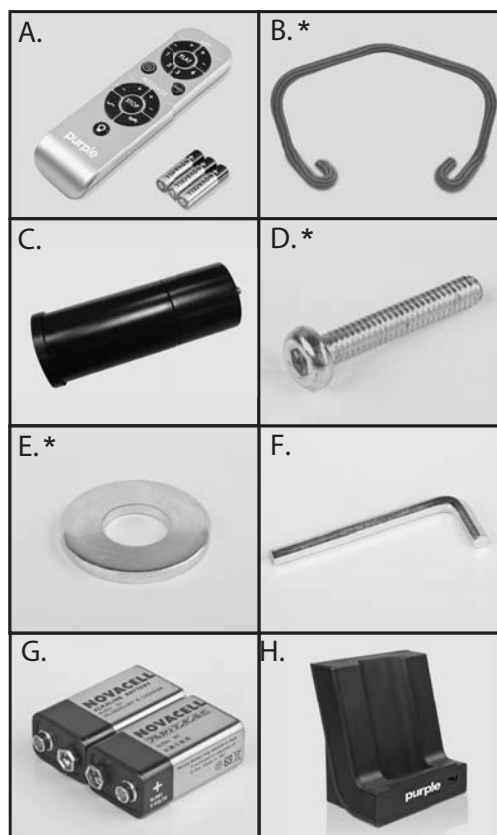


**Note:** Before discarding any packing materials, check the **power base** carton and verify the following items in the parts list are included:

## Purple Powerbase

### PARTS LIST

- A. Wireless Remote Control (1) and AAA batteries (3)
- B. Mattress Retainer Bar (2)\*
- C. Base Legs (4)
- D. Retainer Bar Bolt (4)\*
- E. Retainer Bar Plate (4)\*
- F. Allen Wrench (1)
- G. 9-Volt Batteries (2)
- H. Remote Stand (1)



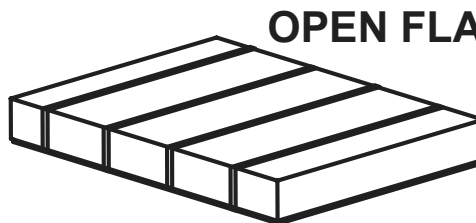
\* Attached to base for shipping

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# Power Base Assembly Instructions

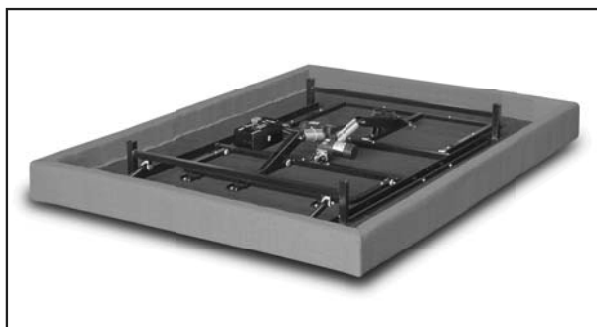
## IMPORTANT UNPACKING INSTRUCTIONS

To avoid damage to the **power base**, always open the carton while the power base is laying in the FLAT position on the floor.



### STEP 1

Carefully lift the **power base** unit out of the shipping carton, keeping the unit top side down. For safety reasons, this should be performed by 2 people.



### STEP 2

Assembling **power base** legs: Open the accessories box, take out the 4 legs, and thread them in a clockwise direction into the threaded holes in the frame.

**NOTE:** Tighten the legs securely to the frame. Leave no space between the leg and frame.



### STEP 3

Untie and extend the power cord from the frame.

## WARNING:

**POWER CORDS MUST NOT INTERFERE WITH ANY **POWER BASE** MECHANISMS.**

### STEP 4

Remove the plastic packaging from the **power base**.

### STEP 5

Carefully rotate the **power base** to the topside-up position, resting it on all four legs.

## ⚠ ATTENTION! Improper handling

## DO NOT

lean the **power base** against the installed legs to flip it over.



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# Power Base Assembly Instructions

## STEP 6

Plug the power cord into a grounded electrical outlet.

**NOTE:** An electrical surge protection unit is recommended **(not included)**.

## STEP 7

Briefly activate all functions on the wireless remote control to verify that all of the features are operational. If your **Power Base** does NOT operate, please refer to the **Troubleshooting** section near the end of this manual.



**NOTE:**  
ProGrip™ Base uses a material near the foot end to help prevent the mattress from sliding off the base when operating head and foot lifts.

## STEP 8 (RETAINER BARS)

ONLY INSTALL AT THE CUSTOMERS REQUEST. Customers should try the ProGrip feature first without corner retainer bars. If they find there are issues with the mattress not staying on the base when elevated then we recommend the customer installing 2 retainer bars at the foot end of bed. See STEP 9 to install the corner retainer bars.

## STEP 9A

**NOTE:** Use only a manual screwdriver to install the retainer bolts. DO NOT use a power screwdriver to tighten the bolts. DO NOT over tighten the mattress retainer hardware.

Use the Retainer Bolts (D) and Retainer Bar Plate (E) to fasten the Mattress Retainer Bracket (B) to the power base.



## STEP 9B

If you have a center foot retainer bar, then follow the instructions below.

- [See figure 1] Bar should be attached as shown when bed arrives
- Loosen both bolts and slide the center bar out
- Turn bar over so standing upright and slide bar back around bolts and under washers as shown.
- Slowly tighten the bolts, but don't tighten too much or the washer plate will bend.



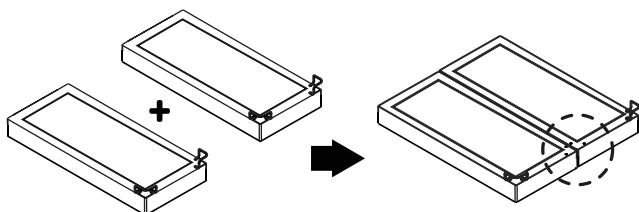
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# Power Base Assembly Instructions

**NOTE:** If the **power base** is to be set up without a headboard, simply install a mattress on the frame. If a headboard is to be installed, proceed to step 10.

**ATTENTION:** For any King/Split King configuration, do not add center retainer bars for either base on head or foot.

When two Twin XLs or two Split California Kings are put together, DO NOT install retainer bars in the center head or center foot sections of the bases.



**NOTE:** It is important to position the bottom of the headboard cross member a maximum distance of 3 inches (76.2 mm) between the headboard and the top of the mattress. Do not exceed 3 inches (76.2 mm).

## STEP 10

Install the headboard brackets to the **power base**. Place one bracket on the left-hand side of the **power base** and one bracket on the right-hand side of the **power base**.

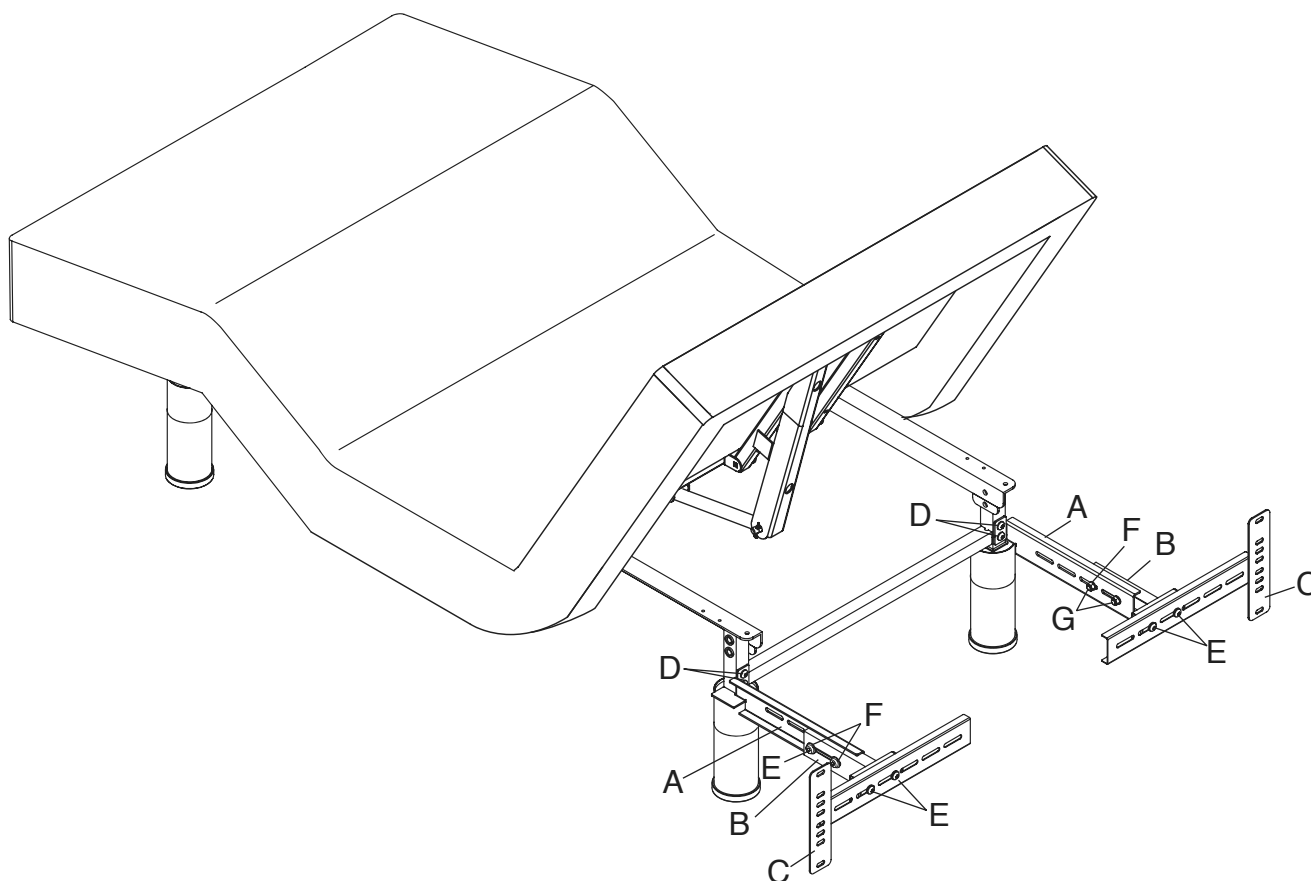
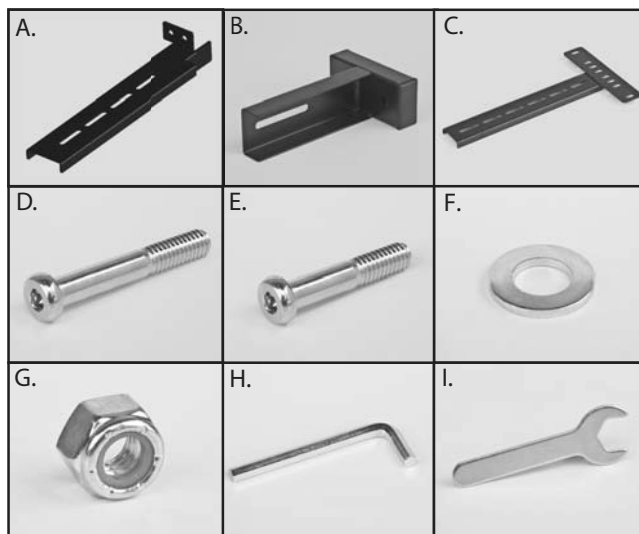
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# Power Base Assembly Instructions

## Optional Parts List for Headboard Bracket Installation

### PARTS LIST

- A. Leg Clamp Bracket (2)
- B. Inner Headboard Bracket (2)
- C. Outer Headboard Bracket (2)
- D. 45L Bracket Bolt (4)
- E. 40L Bracket Bolt (8)
- F. 5/16 Inch Washer (16)
- G. 5/16 Inch Locking Nut (12)
- H. Allen Key (1)
- I. Wrench (1)



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# Power Base Assembly Instructions

## Headboard Bracket Installation (Optional)

Install the headboard brackets to the bed base frame. Place one bracket on the left-hand side of the base and one bracket on the right-hand side of the base.

1. Use the hand control to raise the head of the bed in order to gain access to the bed power base.
2. Bolt the Leg Clamp Bracket (A) to the leg using the headboard bracket bolts (D), and the 5/16" lock nut (G).
3. Bolt the inner Headboard Bracket (B) to the Leg Clamp Bracket (A) using the Headboard Bracket Bolts (E), the 5/16" washer (F), and the 5/16" lock nut (G).
4. Place the open side of the outer headboard bracket (C) onto the exposed square tube of the inner head board bracket (B). This will create a tight fit between (B) and (C). Place a Headboard Bracket Bolt (E) with a 5/16 Inch Washer (F) through the Outer Headboard Bracket (C) and into the Inner Headboard Bracket (B). Use a 5/16 Inch Washer (F) and 5/16 Inch Locking Nut (G) and hand tighten to allow for adjustment. Repeat same procedure for opposing side of the **power base**.



5. Ensure the headboard bracket is assembled a distance of 1.5 (38.1 mm) to 2 inches (50.8 mm) between the edge of the bed base and the headboard bracket assemblies.
6. Firmly tighten the headboard bolts (not included) to the end of the headboard bracket assembly.



7. Measure the distance of the center to center mounting holes in the headboard.
8. Measure the distance of the center to center mounting holes in the headboard bracket assemblies.
9. If the headboard brackets require adjustments, loosen the bolts that are holding the outer headboard brackets and move them to the necessary distance. Reinstall the bolts and firmly tighten.

### STEP 11

Place your mattress on top of your **Power Base**. Typical **Power Base** installation is now complete. If the bed is equipped with a programmable setting or options, refer to the Remote Control Guide for more information.

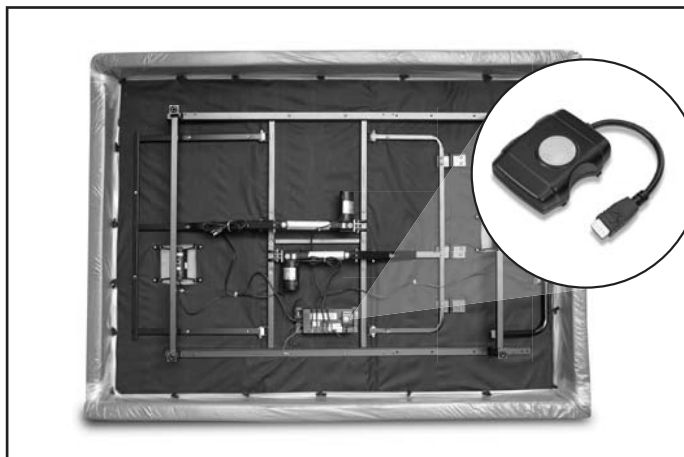


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# App User Guide

Your **Power Base** has a Bluetooth Accessory Module as standard equipment.



The Bluetooth Accessory Module allows you to control your **power base** with your mobile device using a free, downloadable app. The module is compatible with the following devices:  
iPhone 5 and 6 series  
iPad 3, iPad mini, iPad Air  
iPod Touch 5th generation  
Wifi is not required to operate this device

## Nightlight Feature

The LED light on the Bluetooth Accessory Module serves as a nightlight that can be controlled with the remote control or with the mobile APP.



## How to Download the App Software

### STEP 1

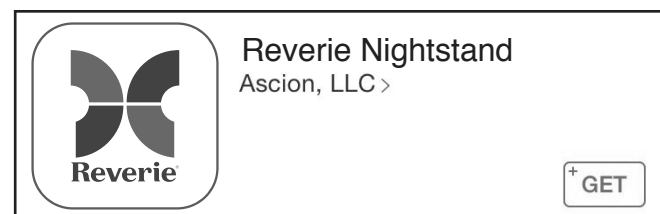
Please use any of the previously listed devices to log into the APP Store.

### STEP 2

Type "**Reverie Nightstand**" in the search column.

### STEP 3

Select the reverie app.



### STEP 4

Click install to download the app.

#### NOTE:

Once the App is installed, when you open the app the Bluetooth Module will connect to your device automatically.

#### NOTE:

Make sure the Reverie Nightstand APP is the last thing open on your phone before locking [putting your phone in sleep mode].

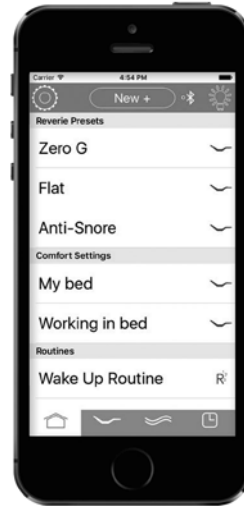
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# App User Guide

## Home Screen

- Key features, functions and settings are accessible from the home screen.
  - Settings, Preset List, Comfort Settings, Routines, Bluetooth, Nightlight, Home Tab, Position Tab, Massage Tab, and Alarm Tab.
- Reverie Presets – Zero Gravity, Anti-Snore, and Flat are right at your fingertips.
- Comfort Setting – Press “New +” to program a unique head, foot and/or massage combination.
- Routines – Press “New +” to program a set of saved or new comfort settings into a series of timed positions.



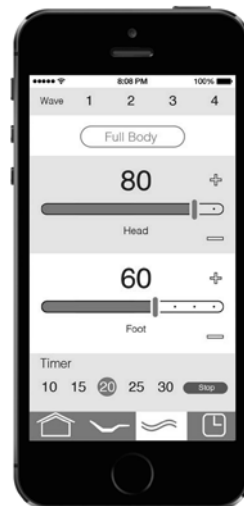
## Position Control

- Control your head and foot elevation.
- Select the part of the bed you would like to elevate or lower (head or foot).
  - Use your finger to slide the blue dot along the curve to your desired elevation.
  - Or press and hold the plus or minus symbol to adjust elevation.
- Your position readout on a scale of 1-100 will appear at the top of the screen and next to the head or foot position.



## Massage

- Control your massage intensity and duration.
- Full body – Turns on the full body function.
- Wave – Select number of alternating pulses at the head and foot of the bed.
- Head and Foot control – Select massage intensity in the head and foot sections of the bed.
  - Use your finger to slide the blue button to your desired intensity.
  - Or press and hold the plus or minus symbol to adjust intensity.
- Timer – Select your desired massage duration.
- Stop – Turns the massage off.



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# App User Guide

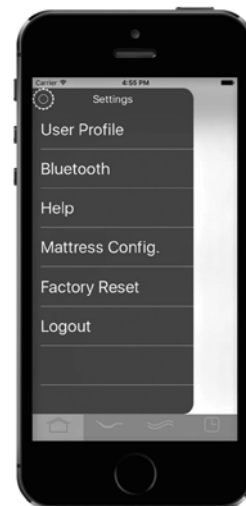
## Alarm

- Create an alarm setting to raise and/or massage you awake.
- Press “New +” to create a new alarm setting.
  - Set time: Scroll to select the hour, minute and day.
  - Repeat: Select the days of the week you would like the alarm to activate.
  - Bed control: Select nothing or select a new or existing comfort setting or routine.
  - Snooze: Enable snooze.



## Settings

- Customize your app in settings.
- User Profile – Define your user profile to get recommendations on custom settings for you.
- Bluetooth – Shows the bed your app is connected to. Shows nearby beds that you can connect to in order of proximity.
- Help – Contact info for technical support.
- Mattress Configurator – Reconfigure your Reverie Dream or Dream Supreme mattress with these firmness guides.
- Factory Reset – Reset your app to original settings.
- Logout – Logout or create a new user.



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# Wireless Remote Control

LED SIGNATURE LIGHT

A. RAISE(+) | LOWER(-)  
HEAD SECTION OF THE BASE

B. RAISE(+) | LOWER(-)  
FOOT SECTION OF THE BASE

C. RETURN ALL SECTIONS TO THE FLAT  
POSITION

D. SELECT 1 OF 4 MEMORY POSITIONS

E. ZERO GRAVITY

F. ANTI SNORE

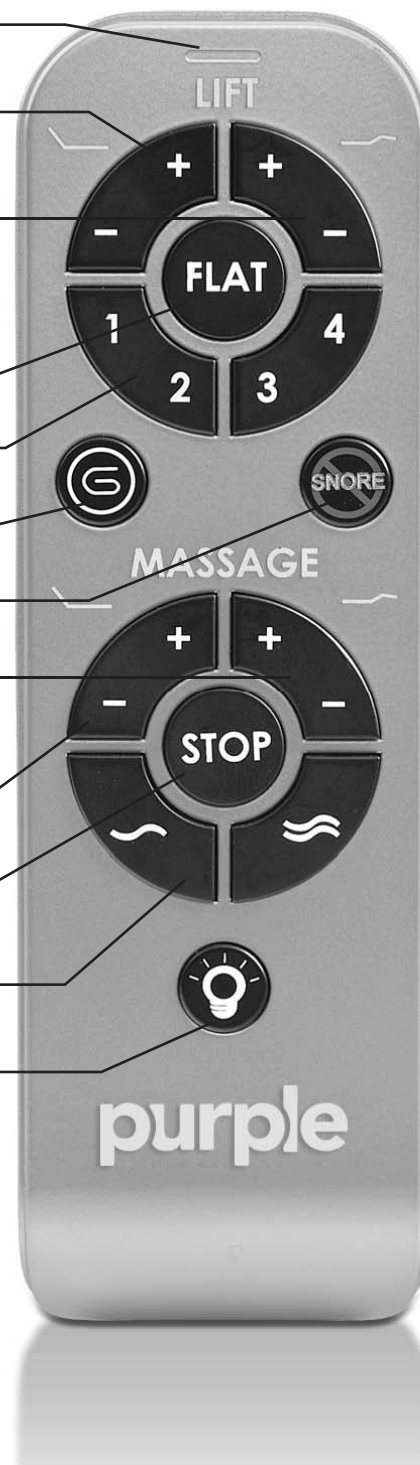
G. INCREASE(+) | REDUCE(-) MESSAGE  
INTENSITY ON FOOT SECTION OF THE BASE

H. INCREASE(+) | REDUCE(-) MESSAGE  
INTENSITY ON HEAD SECTION OF THE BASE

I. STOP ALL MESSAGE FEATURES

J. SELECT 1 OF 2 MESSAGE WAVE SPEEDS

K. NIGHTLIGHT ON/OFF



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# Remote Control Operation Guide

## OPERATING INSTRUCTIONS:

### HEAD AND FOOT ADJUSTMENTS (A,B)

- Adjusts the head and foot sections to the desired positions.

### POWER BASE “FLAT” BUTTON (C)

- Levels the power base to the flat position when the button is pressed and held for at least 1 second.

**NOTE:** The “FLAT” cycle can be interrupted and canceled by pressing the head or foot adjustment buttons (A, B).

## PROGRAMMABLE MEMORY BUTTONS (D):

You can store 4 personalized memory positions.

- To Set a Memory Position: When in desired position, press and hold Memory button for more than 5 seconds until the LED light flashes 3 times to signal Memory position is stored.
- To recall a Memory Position: Press Memory button 1 - 4 until LED lights up.

**NOTE:** Do not hold the memory button for more than 5 seconds otherwise a new memory position will be set.

### ZERO GRAVITY (E)

- Allows your legs to be lifted to a position slightly above the chest, which enables blood flow to easily circulate back to the heart, thus reducing stress and fatigue.

### ANTI SNORE (F)

- Raises the HEAD slightly for easier breathing.

### NIGHTLIGHT ON/OFF (K)

- Toggle between on/off functions.

### HEAD AND FOOT MASSAGE CONTROLS (G,H)

- Turns on the corresponding massage unit (starting at intensity 5 of 10)
- Slowly increases or decreases massage intensity. To increase massage intensity, press (+) button. To decrease massage intensity, press (-) button.

**NOTE:** The lowest setting will turn off the corresponding massage unit.

### WAVE MESSAGE MODE (J)

- Choose one of two presets to turn on both head and foot massage functions.

**NOTE:** You must stop the massage before you can switch to another wave function or to the full body massage.

### MESSAGE STOP BUTTONS (I)

- Press for 2 seconds to stop all massage features.

**NOTE:** The massage feature is designed to automatically shut off after 30 minutes of continuous use.

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# Remote Control Operation Guide

**ATTENTION:** If the massage motors are operating and Head and Foot lift or Memory buttons are pressed, the massage motor will stop and resume operating after lift position reached. But if Flat button is pressed, the massage motors will not resume after flat position is reached.

- The input transformer voltage is AC 120V 60 HZ, the output voltage is DC 24V 3A. When there is a short circuit, a fuse on the transformer will be blown in order to protect the electrical equipment (Fuse: 1.5A).

**ATTENTION:** When the above situation occurs, the customer **MUST** seek professional assistance.

## ADDITIONAL REMOTE FEATURES:

- This **power base** uses an RF (Radio Frequency) remote control system.

**NOTE:**

Because we use the most updated Bluetooth technology, the chances of RF interference are very low.

- The buttons are back-lit, when a button is pressed, to aid the visibility of the remote in low light environments.

## SAFETY:

- If there is an overload weight condition on the head or foot mechanism, the control unit will automatically stop all functions.

**NOTE:** Once the excess weight is removed, the control unit will automatically start all functions after 30 seconds.

## NOTICE:

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## IMPORTANT NOTE:

- *To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void user's authority to operate the device.*

**THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRE OPERATION.**

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# Replacement Remote Control Programming

**NOTE:** The included remote is already paired with your **power base**. No further action is required. Only replacement remote controls require use programming.

## STEP 1

Place batteries into a remote control (3 x AAA batteries)



## STEP 2

Ensure the **power base** is plugged into a functioning outlet.

## STEP 3

Press the learn button for 3 seconds.



*Figure 1: Press "Learn Button" to initiate the RF learning mode.*

**NOTE:** If a new signal is not received it will reset itself to normal mode in 10 seconds.

## STEP 4

When the Green LED signature light illuminates, the RF frequency code setting function will be activated.

## STEP 5

Press any button on the remote control.

## STEP 6

When the receiver light flashes, you have completed the learning process of the RF frequency code.



*Figure 2: A flashing Green LED indicates the control box has received the remote control signal.*

## PAIRING INSTRUCTIONS FOR JOINING 2 BASES

### 1 Wireless Remote Control 2 **Power Bases**

Use the same remote to pair with two **power bases** following the programming procedures in steps 3-6 above, and directions below.

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# Guide to Pairing 1 Remote Control To Multiple Bases

Each base is already paired with the remote control that comes with it. Each control box has space in its memory to remember two remote controls. **King/Cal King units require you to pair at least 1 remote to both bases so that both bases will move in sync when using that remote. You can also pair two remotes to two bases, so that either remote can control both bases at the same time.**

When reading these instructions assume that you have two power bases (either two TXL or two Split Cal King bases), and two remote controls – one that came with each base. We will call these Base 1 and Base 2, and Remote 1 (for Base 1) and Remote 2 (for Base 2).

If you want to marry Remote 2 to base 1:

Take “Remote 2” and press the learn button on the PLC for “base 1” When the green LED lights up, press any button on “Remote 2” As soon as the LED begins to Blink, **release the button on “Remote 2” (see Steps 3-6 on Page 22). Do NOT hold the remote button after the light blinks, and do NOT press it again (see Note below). If you do you will remove Remote 1 from base 1’s memory.** Wait until the green LED turns solid and then turns off. Now both remotes will operate base 1.

If you want to marry Remote 1 to base 2:

Take “Remote 1” and press the learn button on the PLC for “base 2” When the green LED lights up, press any button on “Remote 1”. As soon as the LED begins to Blink, **release the button on “Remote 1” (see Steps 3-6 on Page 22). Do NOT hold the remote button after the light blinks, and do NOT press it again (see Note below). If you do you will remove Remote 2 from base 2’s memory.** Wait until the green LED turns solid and then turns off. Now both remotes will operate both bases in tandem.

**Note: While the light is blinking if you release the button on the remote and press it a second time, or if you continue to hold the button the PLC can jump to the second slot and kick out the first remote. This is why some people have a difficult time joining the remotes. If they are patient and follow the process described they will not have a problem.**

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# Remote Control Emergency Power Down Feature

Your **Power Base** has an emergency lowering feature in the event that your **power base** is in the raised position and has lost power due to a power outage.

## STEP 1

Locate and remove the cover for the 9 volt batteries.



Figure 1: 9 volt batteries cover.

## STEP 2

Install the two (2) alkaline 9 volt batteries.



Figure 2: Install 9 volt batteries.

## STEP 3

Press the “FLAT” button (C) or the individual lower buttons (A,B) to lower the power base to a flat position.

## STEP 4

Remove the two 9 volt batteries and replace the battery cover.



Figure 3: Remove the batteries and replace the cover.

Your power base should lower to the flat position.

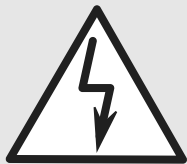
**NOTE:** The two (2) 9 volt batteries are only intended to be used once. After you complete the emergency lowering, the batteries need to be replaced with new alkaline batteries.

**WARNING:** DO NOT USE RECHARGEABLE BATTERIES IN THE CONTROL BOX OR POWER SUPPLY FOR THE EMERGENCY POWER DOWN FEATURE.

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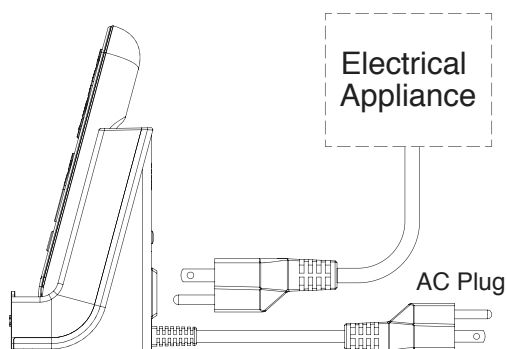
# Remote Stand User's Guide



**To avoid accident or injury, please read the following instructions before use.**

1. The stand is for indoor use only.
2. To reduce the risk of electrical shock or fire, don't expose the unit to rain or excessive moisture.
3. Plug the remote stand into the power strip as in the diagram to avoid a short circuit.
4. To avoid electrical shock, do not insert objects other than electrical plugs into outlet openings.
5. Before use, please ensure local voltage and power are in accordance with the remote stand requirements.
6. Do not make any changes or modifications to the remote stand.  
Failure to comply will void the manufacturer's warranty.
7. Do not use the stand if the stand has been damaged in any way.
8. Please don't attempt to disassemble the remote stand.
9. To clean, unplug the remote stand from the power strip and use a damp cloth.

## I. PROFILE OF REMOTES STAND



**INSTALLATION DIAGRAM**

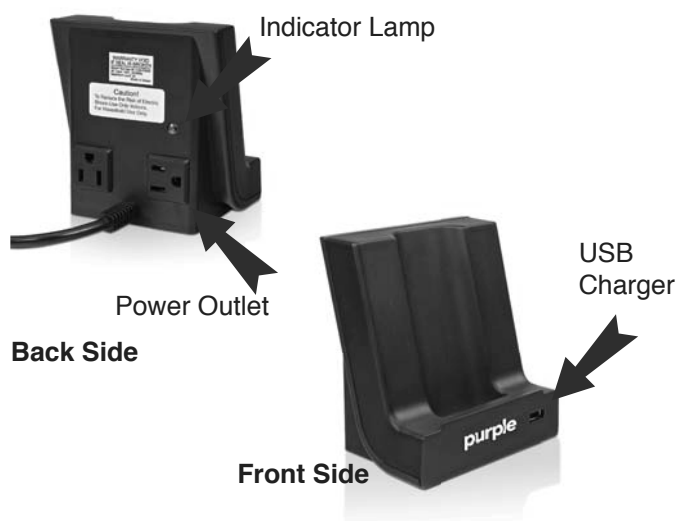
## II. INSTALLATION

1. Refer to drawing in Part I. Plug the remote stand into the 120V AC power strip outlet under the bed.
2. Plug light electrical devices into the remote stand outlets as desired.
3. Plug USB cord in front to charge your mobile devices.
4. Place your remote in the cradle of the front side of the stand for storage.

## III. SPECIFICATIONS

1. Model Number: RC-STAND-R02
2. Power Rating: AC120V, 300W
3. Housing: ABS
4. Indicator Lamp: 1/4 W power on lamp
5. Outlets: 2 outlets on back of stand
6. Cable: 1.8M / UL
7. Surge Protection: 125 joules
8. USB Charger : 5V, 2A

**CAUTION:** This device is only to be used to control light household electrical appliances such as lamps, phone chargers, and laptop computers. You should never plug heaters or other items with heating elements into this device.



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# Troubleshooting

In the Event the **Power Base** fails to operate, investigate the symptoms and possible solutions provided in the chart below:

Symptom	Solution
Remote control LED illuminates and appears to be operable but will not activate the <b>power base</b> .	<ul style="list-style-type: none"> <li>Verify the power cord is plugged into a working, grounded electrical outlet. A <i>grounded, electrical surge protection device is recommended</i>. Test the outlet by plugging in another working appliance.</li> </ul>
No features of the <b>Purple Powerbase</b> will activate.	<ul style="list-style-type: none"> <li>Program the remote control (see the Remote Control Guide, included with this product, for programming procedures). If equipped with a power down box, make certain the power down box is easily accessible. Relocate the power down box if required.</li> <li>Unplug the power cord, wait 45 seconds and plug it in to reset the electronic components.</li> <li>The electrical circuit breaker may be tripped. Check the electrical service breaker box to verify.</li> <li>The surge protection device or electrical outlet is defective. Test the outlet by plugging in another working appliance.</li> </ul>
Remote control LED will not illuminate.	<ul style="list-style-type: none"> <li>Replace the batteries in the hand control.</li> <li>Ensure the batteries are installed correctly.</li> </ul>
Head or foot section will elevate but will not return to the horizontal (flat) position.	<ul style="list-style-type: none"> <li>The <b>power base</b> mechanism may be obstructed. Elevate the <b>power base</b> and check for an obstruction. Remove the obstruction.</li> <li>The head section may be too close to the wall. The headboard may be too close to the edge of the mattress. Verify a 1.5" (38.1mm) to 2" (50.8mm) distance is between the headboard brackets and the mattress. Adjust if required.</li> </ul>

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# Troubleshooting

Symptom	Solution
Head or foot lift function has minor interference during operation.	<ul style="list-style-type: none"> <li>• Check batteries in remote, replace if necessary. Make sure that you are following the duty cycle of the motors (do not operate more than three (3) minutes over a thirty (30) minute period, approximately 10% duty cycle).</li> <li>• Press the lift buttons squarely &amp; accurately. Remote may be experiencing common Radio Frequency Interference from other radio transmitting devices.</li> </ul>
Excessive massage motor noise.	<ul style="list-style-type: none"> <li>• If the bed is located on hard surface flooring, place carpet pieces.</li> <li>• Elevate the head or foot section a short distance (with the hand control) to realign the lift/lower mechanisms with the bed support platform.</li> <li>• Verify that the bed is not positioned against a wall, nightstand, or other object that may cause the vibration or noise.</li> <li>• If the <b>Power Base</b> is installed over a bed frame, verify the massage motors are not causing the bed frame (or bed frame components) to vibrate.</li> <li>• Verify that the headboard attachment hardware is firmly tightened.</li> </ul>

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# purple<sup>®</sup> 20 YEAR LIMITED WARRANTY

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## 1-Year Parts and Labor Warranty

Your Purple Powerbase is warranted by the manufacturer against defects in materials or workmanship for a period of one year from the date of purchase to the original Purchaser. During such time, the manufacturer will repair or replace, at no cost to the original Purchaser any warranted part found to be defective by the manufacturer, in its sole discretion. This includes all pre-authorized labor and transportation costs incurred with the repair or replacement of any warranted part found to be defective. This warranty does not apply to Purple Powerbase floor models. This one (1) year warranty does not apply if Purchaser does not return all defective parts to the manufacturer within 15 days of Purchaser's receipt of replacement part(s).

## 2-Year Motor Warranty

Your Purple Powerbase linear actuators are warranted by the manufacturer against defects in materials or workmanship for a period of two (2) years from the date of purchase to the original Purchaser. During such time, the manufacturer will repair or replace, at no cost to the original Purchaser any warranted linear actuator found to be defective by the manufacturer, in its sole discretion. This includes all pre-authorized labor and transportation costs incurred with the repair or replacement of any warranted part found to be defective by the manufacturer, in its sole discretion. This warranty does not apply to Purple Powerbase floor models.

This two (2) year warranty does not apply if Purchaser does not return all defective parts to the manufacturer within 15 days of Purchaser's receipt of replacement part(s).

## Years 2 through 5 – Coverage of Parts Only

During Year 2 through 5 from the original purchase date, the manufacturer will replace any warranted part on the power base found to be defective by the manufacturer, in its sole discretion, to the original Purchaser. The manufacturer's liability is limited to the replacement of the defective warranted electrical/mechanical part(s)\* ONLY with the original Purchaser responsible for all service, installation, handling, shipping, and transportation cost of said part(s) (except where prohibited by law). This warranty does not apply to Purple Powerbase floor models. This warranty does not apply if Purchaser does not return all defective parts to the manufacturer within 15 days of Purchaser's receipt of replacement part(s).

## 20-Year Limited Warranty

During Year 6 through 20 from the original purchase date, the manufacturer will replace, within the terms and conditions set forth in this paragraph, any Purple Powerbase mechanical part(s)\* found to be defective by the manufacturer, in its sole discretion to the original Purchaser.

Purchaser shall pay 1/15 of the current replacement cost of the defective part multiplied by the number of years after the fifth year, from the original purchase date. This warranty applies only to the replacement part(s); the Purchaser will be responsible for all service, installation, handling, shipping, and transportation cost of said part(s). Purchaser may also be subject to other charges for said part(s). The manufacturer's liability shall be limited to the replacement of the defective part(s) ONLY with the Purchaser responsible for all service, installation and freight cost for said part(s) (except where prohibited by law). This warranty does not apply to Purple Powerbase floor models. This warranty does not apply if Purchaser does not return all defective parts to the manufacturer within 15 days of Purchaser's receipt of replacement part(s).

## 2-Year Floor Model Warranty

Your Purple Powerbase floor model is warranted against defects in warranted electronic parts for a period of two (2) years from the date of purchase to the original Purchaser. During the first two (2) years the manufacturer will replace at no cost to the original Purchaser, any defective electronic part(s) determined to be defective by the manufacturer, in its sole discretion. The manufacturer's liability is limited to the replacement of the defective electronic part(s) ONLY with the Purchaser responsible for all service, installation, handling, shipping, and transportation cost of said part(s). This two (2) year warranty does not apply if Purchaser does not return all defective parts to the manufacturer within 15 days of Purchaser's receipt of replacement part(s).

\*Warranted Parts under this Warranty are as follows:

- |                                  |                               |
|----------------------------------|-------------------------------|
| a) Head/Foot Linear Actuator     | b) Massage Motors and Housing |
| c) Control Box with Power Supply | d) Remote Control             |
| e) Mounting Brackets             | f) Support Struts             |

Additional terms and conditions apply. See next page for details.

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Phone \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ ZIP/Postal Code \_\_\_\_\_

Purchase date \_\_\_\_\_

Bed Serial Number \_\_\_\_\_

Email Address \_\_\_\_\_

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## ADDITIONAL TERMS & CONDITIONS

This warranty does not include reimbursement for inconvenience, removal, part(s) installation, bed set up, loss of use, normal wear and tear, shipping or any other costs or expenses not expressly covered in this warranty. To the extent permitted by law, the determination of whether any part and/or workmanship is defective and the decision to repair and/or replace any defective parts under this Limited Warranty shall be made exclusively by the manufacturer in its sole and absolute discretion.

In addition, this warranty shall be void in the following circumstances:

- A. Any damage resulting from any misuse or abuse caused by the Purchaser or any third party.
- B. Any damage caused by repairs or parts replacement by any unauthorized person(s).
- C. Damage caused if the power base has been mishandled (including during shipping, transit, or by other means), subject to physical or electrical misuse or abuse, or by failing to adhere to the Owner's Manual and this warranty including the operation of the power base in any way inconsistent with the operation and maintenance procedures in the Owner's Manual.
- D. Damaged mattresses, foundation cover(s), fabric(s), bedding cables, electrical cords or accessories supplied by dealers or any third party. Contact your dealer for warranty information on these items.
- E. Modification of the Purple Powerbase without prior written consent by the manufacturer.
- F. Costs for unauthorized service calls for the purpose of educating the consumer about the Purple Powerbase, locating proper functioning power outlets, or installing batteries.
- G. Damage if the recommended weight restrictions are exceeded.
- H. Damage if used in any environment or a commercial setting which was not intended.
- I. Damage to foam shroud, fabric cover, or wooden support by improper handling or misuse.

The following exclusions/limitations are inapplicable to consumers residing in Québec:

OTHER THAN AS EXPRESSLY SET OUT HEREIN, AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER ORAL OR WRITTEN WARRANTIES, REPRESENTATIONS, CONDITIONS OR PROMISES, WHETHER EXPRESS OR IMPLIED, AND WHETHER ARISING BY LAW, STATUTE, COURSE OF DEALING OR USAGE OF TRADE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, QUALITY, DURABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT PERMITTED

BY APPLICABLE LAWS, ANY IMPLIED WARRANTIES (IF APPLICABLE) ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL OR SIMILAR DAMAGES, WHETHER OR NOT FORESEEABLE.

To the extent permitted by law, this warranty is not transferable and will automatically terminate if the original Purchaser sells or otherwise disposes of the Purple Powerbase.

This warranty gives the Purchaser specific legal rights. Other rights, which vary from jurisdiction to jurisdiction, may exist. In addition, some jurisdictions do not allow (i) the exclusion of certain warranties, (ii) limitations on how long an implied warranty lasts and/or (iii) the exclusion or limitation of certain types of costs and/or damages, so the above limitations may not apply. This warranty is only valid in The United States, Canada and Puerto Rico. The laws of the Purchaser's state/province of residence shall govern this warranty.

REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER. THERE SHALL BE NO LIABILITY ON THE PART OF ASCION, L.L.C., AND ITS PARENTS, SUBSIDIARIES, DIVISIONS OR AFFILIATES FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM, OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY.

To the extent permitted by law, this Limited Warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses.

Where any term of this Limited Warranty is prohibited by local law, such term shall be null and void or shall be deemed modified so as to be consistent with local law, and, in either case, the remainder of this Limited Warranty shall remain in effect.

### Weight Limits:

This product is not rated to support weights in excess of 850 pounds inclusive of the mattress and bedding. The base will structurally support this weight, provided it is evenly distributed across the top surface of the bed base. The **power base** is not designed to support or lift this amount in the head or foot sections alone, and it is not designed to lift this amount of weight. The amount of weight the bed can lift without exceeding the safety shut-off threshold for the control box depends on distribution of weight and how well the mattress on top of the base bends with the **power base**. Exceeding this weight restrictions or loading weight on the bed unevenly or using a mattress that is not designed to flex well with an **power base** could damage the bed and/or cause injury and will void the warranty.

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Phone \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ ZIP/Postal code \_\_\_\_\_

Purchase date \_\_\_\_\_

Bed Serial Number \_\_\_\_\_

Email Address \_\_\_\_\_

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(invoice or sales receipt) when registering online.

# Notes

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

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