

Limited Warranty for Reverie Essential™ Adjustable Beds

Ascion, L.L.C. (“Ascion”) warrants this motorized bed frame or motorized bed foundation (hereinafter referred to as “adjustable bed” or “adjustable beds”) to the consumer who is the original purchaser (the “purchaser,” subject to the terms and conditions set forth herein). This warranty begins on the “warranty commencement date” which is the date of purchase for new unused adjustable beds and the date of manufacture for adjustable beds that have been used as floor or display models. Thus, on a floor model adjustable bed, the warranty is a portion of the limited 20-year warranty. If original proof of purchase is not provided by purchaser, Ascion reserves the right to determine the adjustable bed is not covered by this warranty or to use the manufacturing date as the warranty commencement date. This “Limited Warranty for Adjustable Beds” (“Limited Warranty,” “limited warranty,” “warranty”) extends only to the original purchaser and may not be transferred.

FULL 1-YEAR WARRANTY

This adjustable bed is warranted against defects in the workmanship or materials for a period of up to one (1) year from the warranty commencement date. Upon receiving reasonable notice during the first year from the warranty commencement date, Ascion will send replacement parts (at no cost to the purchaser) for any defective adjustable bed part to the purchaser, and Ascion will pay all pre-authorized labor and transportation costs associated with the repair or replacement of any parts Ascion determines to be defective. This one (1) year warranty shall not apply if purchaser does not return any and all defective parts to Ascion within 15 days of purchaser’s receipt of replacement part(s).

19-YEAR LIMITED WARRANTY

Upon receiving reasonable written notice at any time after 1 year and up to twenty years from the warranty commencement date, Ascion will offer replacement parts (upon terms and conditions set forth in this paragraph) for any mechanical bed part found to be defective. Electronics, electrical components, drive motors and massage motors are excluded. Purchaser shall pay 18/19th of the then current replacement cost of the defective part. Any consumer of an Ascion adjustable bed shall bear the remainder of the cost of the replacement part. This nineteen (19) year warranty shall not apply if purchaser does not return any and all defective parts to Ascion within 15 days of purchaser’s receipt of replacement part. In those cases where the nineteen (19) year warranty applies, the purchaser shall bear all service, transportation, labor, and shipping costs related to the delivery and/or replacement of the defective part. With respect to adjustable beds that are more than twenty (20) years after the warranty commencement date, the purchaser shall bear the entire cost of repair and replacement of all parts and materials, including labor and transportation.

ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply: (a) to any damage caused by the purchaser; (b) if there has been any unauthorized repair or replacement of adjustable bed parts; (c) if the adjustable bed has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any way inconsistent with the operation and maintenance procedures outlined in the Owner's Manual, this warranty, and any other applicable document published or approved by Ascion; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by any Reseller of the adjustable bed; (Contact the Reseller or other relevant party for warranty information on these items.); (e) if there have been any unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the consumer about the adjustable bed or for finding an unsatisfactory power connection; (g) if the recommended weight restrictions are not followed (300lbs–Twin; 375lbs–Full; 425lbs–Queen). If any of the foregoing conditions identified in (a) – (g) exist, the warranty will be void.

Repairs to or replacement of the adjustable bed or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period.

The decision to repair or to replace defective parts under this warranty shall be made exclusively by Ascion in its sole and exclusive discretion.

REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER. THERE SHALL BE NO LIABILITY ON THE PART OF ASCION, L.L.C., AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES, DIVISIONS OR AFFILIATES FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM, OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses.

UNLESS OTHERWISE EXPRESSLY STATED IN THIS DOCUMENT, ASCION, L.L.C., AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES, DIVISIONS AND AFFILIATES EXPRESSLY DISCLAIM ANY OTHER WARRANTY WHATSOEVER, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND FREEDOM FROM DEFECTS AND WORKMANSHIP.

Some states may not allow the exclusion or limitation of incidental or consequential damages in some circumstances, so the above limitation or exclusion may not apply to every purchaser. This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which may vary from state to state. This warranty is valid in all states of the United States except Alaska, Hawaii, and Puerto Rico.

IF YOU EXPERIENCE ANY TROUBLE WITH YOUR ADJUSTABLE BED DURING THE WARRANTY

PERIOD, PLEASE CONSULT THE TROUBLESHOOTING GUIDE PROVIDED WITH YOUR ADJUSTABLE BED AND ONLINE (IF APPLICABLE), OR THE TROUBLESHOOTING VIDEO PROVIDED ONLINE (IF APPLICABLE). IF PROBLEMS PERSIST AFTER FOLLOWING THESE INSTRUCTIONS, PLEASE CALL:

1-800-9-REVERIE

PLEASE HAVE YOUR RECEIPT READY AND AVAILABLE.

THANK YOU AND ENJOY YOUR ADJUSTABLE BED!